

Thomas & Wall

real estate

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Date: 11/20/2015

RE: Alliance Pest Professionals

To Whom it may concern:

This letter is written to provide a letter of recommendation or referral for Alliance Pest Control.

Gary Creed of Alliance Pest Professionals was recommended to our real estate firm by a local business in Floyd, Virginia. We had been almost exclusively using the same pest control company for years, but often had to wait three to five business days for service, which is average turnaround for our rural area. After meeting Gary, he immediately impressed us with his professionalism and ability to provide service on short notice. Time and time again this year, Gary has gone above and beyond, handling routine calls and emergency calls, and inspections, with reports delivered via email quickly. I can honestly say that I do not know how we would have met some of our reporting deadlines this summer when our business almost tripled had we not used Alliance for pest, septic and water reports for real estate closings. I have recommended Alliance to other REALTORS and property managers and will continue to do so without reservation.

No matter the issue we have reported to Alliance this year, whether it was bugs, bats, or rats, Alliance answered the call and provided excellent customer service and Alliance is now our first recommended pest control contractor of choice for our real estate closings and rental properties.

If you have any questions or need additional information, please do not hesitate to contact me at (336) 326-6444 or email at kdthomas@swva.net.

Sincerely,



Kelly Thomas
Broker/Owner